

PRESENTATION OUTLINES

Clinician Track

Tips & Techniques for Locating the Canal Terminus & Managing the Apical Third, Dr. Steven Delgado

The presentation will focus on the important phase in canal instrumentation that encompasses shaping the apical third, locating the canal terminus or termini, and cone fitting in the apical third. Specific concepts to be addressed include: techniques for pre-bent hand file use, what to take to and through the canal terminus and how far to take it, how to precisely locate the canal terminus before you've over instrumented it, and how to fit a cone that can be made into a dense plug in the apical 2 mm.

Lecture Time: Friday, 8:30 a.m., Sunset III-IV

What's New in Biofilm, Dr. Paul Webster

This lecture will review the explosive advancements in Biofilm research and its role in chronic infection by one of the leading scientists in the field. A critical assessment of Koch's Postulates and how classical microbiology may not help us in advancing our understanding of endodontic infection.

Lecture Time: Friday, 9:30 a.m., Sunset III-IV

Rethinking Endodontic Accesses: An Endodontic & Restorative Perspective, Drs. Glen Doyon & John Khademi

In this lecture, Dr. Doyon will explain how top restorative dentists think about endodontically treated teeth and how endodontics complicates their life from a restorative perspective. Find out what helps them and what hurts them. In addition, Dr. Khademi will elaborate on the "why's" of conservative access preps.

Lecture Time: Friday, 11 a.m., Sunset III-IV

Basics of Bonding, Dr. Richard Schwartz

Dr. Schwartz will discuss basic principles of bonding to dentin, some of the science behind it, the procedures and some of the products. The emphasis will be on the challenges of bonding in the unique endodontic environment.

Lecture Time: Friday, 1 p.m., Sunset III-IV

Efficient Note-taking in TDO, Dr. Gary Carr

A review of how to create powerful, comprehensive Notes in TDO. Utilizing recently introduced Note functionality in TDO, learn how to create custom notes with little or no typing. Of interest to new TDO'ers, PG residents and veteran TDO'ers alike!

Lecture Time: Friday, 2 p.m., Sunset III-IV

Endo Experiences: A Survey, Dr. Robert Kaufmann

Is your TDO practice that much different than the "norm"? For one hour we will examine the results of an online survey of over 500 clinicians (including 350 endodontists) concerning all aspects of endodontic practice from scope use to instrument use/reuse, single appointment treatment philosophy, technology integration, endo-restorative issues, ethical dilemmas, recall and retreatment rates and much, much more. What is really going on out there and how does YOUR endo-experience compare?

Lecture Time: Friday, 3:30 p.m., Sunset III-IV

Managing Complex Anatomy, Dr. Sashi Nallapati

This presentation highlights the most significant factors that influence root canal anatomy as well as outline the various clinical techniques adopted to manage this complex anatomy.

Lecture Time: Saturday, 9 a.m., Sunset III-IV

Retrospective on Resilon, Dr. William Watson

The purpose of this presentation is to review and summarize all of the current literature regarding Resilon/Epiphany. Dr. Watson will share some of his personal observations and conclusions regarding the material which he has used in over 5,000 clinical cases over the last 5 years.

Lecture Time: Saturday, 10:30 a.m., Sunset III-IV

Endodontists & Implants, Dr. Winston Chee

Do you want to place implants in a vacuum of knowledge? Do you want to provide a service at the level of a specialist or just another provider? What is more important when you indicate an implant or how do you place an implant?

Lecture Time: Saturday, 1 p.m., Sunset III-IV

If I had to start my Practice all over again..., Dr. Ed Kasper

Four years after starting a completely paperless TDO practice from scratch, I was able to look back and see what worked and what didn't. This presentation will cover everything from office design to marketing yourself to your patients and referrals. This lecture is recommended for anyone thinking of starting a practice or trying to change their current practice.

Lecture Time: Saturday, 2 p.m., Sunset III-IV

TDO Web Basics: The Nitty-Gritty, Sean Doonan

This presentation will give you an overview of the basics of TDO Web, including the login areas of the web site and the current features available online.

Lecture Time: Friday, 8:30 a.m., Dockside

Beginning Admin, Amy Taylor

Are you just starting out with TDO or do you feel you may have missed something early on? This session will cover [all](#) basic beginner functions, including scheduling.

Lecture Times: Friday, 8:30 a.m., Sunset V
Saturday, 9 a.m., Dockside

Tablet PC & Patient Registration, Allyson Parsons

Learn how the tablet pc and patient web site registration can dramatically save time and reduce stress for the front office and your patients, especially with the new features implemented in TDO Version 11.

Lecture Times: Friday, 9:30 a.m., Bay View
Saturday, 11:15 a.m., Bay View

Keep Organized with Daily Reports, Amy Taylor

Tips on how to stay organized with the Daily Reports menu in TDO, including patients referred, doctors and patients to call, reports to be completed and much more.

Lecture Time: Friday, 11 a.m., Garden

Insurance & Financials, Allyson Parsons

An overview of the financial areas in TDO, including Insurance, Fees and Ledger. This lecture will also show you how to easily interpret the financial reports in TDO, including Aging Analysis, Snapshot, and so forth.

Lecture Times: Friday, 11 a.m., Bay View
Saturday, 2 p.m., Bay View

TDO Imaging (Part I), Luiz Motta

Overview of acquiring images into TDO and the new imaging features available soon in TDO Version 11, including the new PDF 9 and Lead Tools controls integration.

Lecture Time: Friday, 1 p.m., Garden

HIPAA & Risk Management, Gustavo Perez

This presentation will review all of the actions an endodontic practice needs to take to become HIPAA compliant. You will also learn about the Risk Management systems and documentation available through TDO.

Lecture Times: Friday, 2 p.m., Dockside
Saturday, 1 p.m., Garden

Customizing TDO, Amy Taylor

This lecture will review how to customize TDO for your practice, including Calendar customization and the Program Setup items.

Lecture Time: Friday, 3:30 p.m., Garden

Marketing an Endodontic Practice, Diane Griffiths

Proven techniques to increase quality referrals and build long-lasting relationships. Take full advantage of the TDO-integrated features that help track your marketing efforts.

Lecture Time: Friday, 1 p.m., Sunset V

Marketing Panel, Diane Griffiths

Learn from the marketing leadership and expertise of some outstanding TDO users. See firsthand how they were able to increase quality referrals and expand their practice.

Lecture Time: Friday, 3:30 p.m., Sunset V

Hello, I Need a Root Canal, Diane Griffiths

Before the appointment: proper phone techniques & verbiage, TDO referral slip, patient web registration, contact referrer for pre-op radiographs, track x-rays sent & received. After the appointment: email from final report page, post-op evaluations, large diagnostic reports, final reports, recall reports, patient summary reports.

Lecture Time: Saturday, 9 a.m., Garden

Beginning Letters, Amy Taylor

A detailed overview of the Letters Module, including how to generate a letter, edit a letter template, send a letter and keep track of letters that have been sent. You will also learn the ins and outs of making different types of reports in TDO, so you can truly get the most out of your Letters.

Lecture Time: Saturday, 10:30 a.m., Dockside

Using TDO in the PG Environment, Drs. Fred Barnett & Jared Buck

Review of TDO use in the PG environment. *The Einstein Experience*

Lecture Time: Saturday, 10:30 a.m., Garden

Using TDO in the PG Environment, Dr. Brian Habas

Review of TDO use in the PG environment. *The SLU Experience*

Lecture Time: Saturday, 11:15 a.m., Garden

Advanced & V.11 Track

TDO SMS, Gustavo Perez

One of the best enhancements in TDO Version 11! In this presentation, we will demonstrate SMS text messaging from TDO, which can be used to easily communicate with patients on common tasks like confirming patient appointments.

Lecture Times: Friday, 8:30 a.m., Bay View
Saturday, 2 p.m., Garden

TDO Web Advanced: Ups & Downs, Sean Doonan

This presentation will review the more advanced features of TDO Web, including the V.11 enhancements and troubleshooting techniques for issues that you may have encountered. Issues such as a notification that the “web site is under maintenance”, the testimonials are not showing online, and so forth.

Lecture Times: Friday, 9:30 a.m., Dockside
Saturday, 2 p.m., Dockside

V.11 Calendar Features, Luiz Motta

Come and learn about the most recent enhancements to the new TDO Version 11 calendar. The latest and greatest features include a detachable calendar, earlier appointment popup alerts, mouse scroll functionality and an expanded column/operator view just to name a few.

Lecture Times: Friday, 9:30 a.m., Sunset V
Saturday, 1 p.m., Sunset V

Canadian Electronic Claims, Gustavo Perez

Introducing TDO’s newest feature--Canadian Electronic Claims! Features include Eligibility Transaction, Claim Transaction, Claim Explanation of Benefits, Predetermination, Predetermination Explanation of Benefits, Payment Reconciliation and much more!

Lecture Time: Friday, 11 a.m., Dockside

Customizable Medical History, Luiz Motta

The new medical history form in TDO Version 11 is completely customizable! Come and learn how to edit, delete and reorganize your medical history questions in order to create the perfect medical history for your practice and your patients.

Lecture Times: Friday, 11 a.m., Sunset V
Saturday, 11:15 a.m., Sunset V

Eclaims & Realtime Benefits, Scott Wellwood

Scott Wellwood is the President of EDI Health Group, Inc. (dentalxchange.com). The presentation will provide an overview of the electronic claim process including discussion of best practices for minimizing errors and improving your claim payment times. We will also cover electronic attachments and demonstrate how you can check patient eligibility and view benefits directly from your TDO software.

Lecture Times: Friday, 1 p.m., Dockside
Saturday, 1 p.m., Dockside

Advanced Admin, Allyson Parsons

In this session, we will cover the more advanced administrative features in TDO, including efficient patient check-in and check-out, the proper start-to-finish administrative flow and much more.

Lecture Times: Friday, 1 p.m., Bay View
 Saturday, 10:30 a.m., Bay View

Advanced Letters, Amy Taylor

Get the most out of your Letters! Learn how to customize Letter Templates, the ease of Batch Letters & Mail Sets, how to use Letters to Send and much more!

Lecture Times: Friday, 2 p.m., Garden
 Saturday, 11:15 a.m., Dockside

QuickBooks, Allyson Parsons

Learn the benefits of using QuickBooks, including how the integration works, as well as setting up and running the synchronization.

Lecture Times: Friday, 2 p.m., Bay View
 Saturday, 9 a.m., Bay View

TDO Mobile, Gustavo Perez

Get on board with TDO Mobile! Access your TDO Calendar, Patient and Referring Doctor information, X-rays, Drugs Database, Reports and much more anywhere through your BlackBerry and iPhone.

Lecture Times: Friday, 3:30 p.m., Dockside
 Saturday, 9 a.m., Sunset V

V.11 Performance Optimization, Luiz Motta

This presentation will review some of the recent performance optimization on TDO V.11. This includes Access 2007 compatibility, some performance enhancements in select pages and reports in TDO, and the elimination of error messages such as "No Current Record".

Lecture Times: Friday, 3:30 p.m., Bay View
 Saturday, 10:30 a.m., Sunset V

TDO Imaging (Part II), Dr. Carlos Murgel

This session will review the advanced features in the Image Organizer, including Organize, Image Collage and Slideshow for lectures. In addition, a review of the Draw page controls and functionality.

Lecture Time: Saturday, 1 p.m., Bay View

Assistant Track

Clinical Overview (Part I), Diane Griffiths

Refresh your skills and knowledge of TDO during this clinical training, which covers the Medical History Summary page, Pain History page, Pain tab, Diagnosis page, Image Organizer and Draw page.

Lecture Time: Friday, 8:30 a.m., Garden

Clinical Overview (Part II), Diane Griffiths

Refresh your skills and learn more about the following clinical pages in TDO: Case Presentation, Treatment, Final Report, Notes to Front, Prescriptions and Recall.

Lecture Time: Friday, 9:30 a.m., Garden

Introduction to Photography, Drs. Scott Bentkover and Peter Endo

This is a hand-on workshop designed to give attendees a chance to take digital photographs with the guidance of Dr. Bentkover & Dr. Endo. This workshop will include a brief review of photographic essentials, the role of the movable Chairman chair in photography, the role of the assistant in picture taking (suction and triggering the camera). We will also demonstrate capturing images through TDO's Acquire module, saving the pictures into the patient record and as Web Share and into Lectures simultaneously, and the use of photos in Case Presentation.

Demo Times: Friday, 9:30 a.m., Sunset II
Saturday, 10:30 a.m., Sunset II

Ergonomic Review, Dr. Carlos Murgel, Dr. Scott Bentkover, Dr. Peter Endo, Kim Lopez & Joy Haskins

Learn correct patient positioning, Dr. and Assistant positioning, and ergonomic fundamentals to keep you healthy and work stress free!

Demo Times: Friday, 11 a.m., Sunset II (Dr. Murgel, Joy Haskins & Kim Lopez)
Friday, 2 p.m., Sunset II (Dr. Murgel & Joy Haskins)
Saturday, 11:15 a.m., Sunset II (Dr. Bentkover & Joy Haskins)
Saturday, 1 p.m., Sunset II (Dr. Endo & Joy Haskins)

Teamwork Skills, Dr. Ed Kasper & Kim Lopez

See and learn how to work as a true team and maximize both your productivity and enjoyment!

Demo Time: Friday, 1 p.m., Sunset II

Individual Hands-on Training, Joy Haskins & Kim Lopez

Take advantage of this opportunity to get personalized training with Joy and Kim! Sit down with them and practice together. They can help you become much more efficient and it will allow you to enjoy your work much more!

Demo Times: Friday, 3:30 p.m., Sunset II
Saturday, 9 a.m., Sunset II

Clinical Magic, Diane Griffiths

Advanced tricks that will save you more time in the operatory, including shortcuts for Auto Notes, Select Notes, Auto Fill options and Summary Notes for the clinical pages in TDO. Watch these items just fill in like magic!

Lecture Time: Saturday, 2 p.m., Sunset V

TDO Lab Track

TDO Computer Lab: Hands-on Training

The computer lab will have multiple workstations available all day for questions and answers with TDO's technical support specialists. You may come in at any time to practice with TDO and have your questions answered. This is not designed to be a one-on-one comprehensive training for staff, but rather to answer specific questions about TDO that you may be unclear about or to simply practice with the TDO program. For example, come to resolve any questions you have on scheduling, scanning, emailing, printing, posting fees, customizing letters and so forth.

Lab Times: Friday, ALL DAY, Sunset I
 Saturday, ALL DAY, Sunset I